



Service Bulletin

File in Section: 03 - Suspension

Bulletin No.: 10-03-08-001B

Date: November, 2011

TECHNICAL

Subject: Front Suspension Noise Over Bumps in Cold Weather (Install Revised Front Stabilizer Shaft Insulators)

Models: 2010-2011 Cadillac SRX

This bulletin is being revised to add VIN Breakpoint information. Please discard Corporate Bulletin Number 10-03-08-001A (Section 03 – Suspension).

| VIN Breakpoint Information | |
|-----------------------------------|--|
| Vehicles with RPO FE 3 Suspension | Built Prior to VIN Breakpoint BS666679 |
| Vehicles with RPO FE 2 Suspension | Built Prior to VIN Breakpoint BS666698 |

Note: Vehicles produced after the VIN breakpoint listed above will have a revised stabilizer bar design with the bushing bonded to the stabilizer bar. Please do not attempt to remove the bonded bushing to install new bushings.

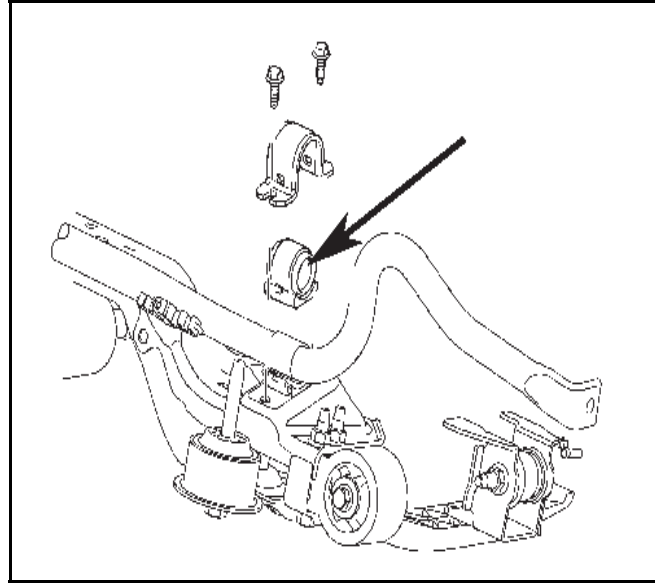
Condition

Some customers may comment on a squeak, crunch, grunt or clunk noise coming from the front of the vehicle during suspension movement over bumps. This condition is most noticeable after the vehicle soaks in temperatures below 0°C (32°F). After the vehicle warms up, the noise goes away.

Cause

This condition may be caused by the interface between the front stabilizer shaft and the front stabilizer shaft insulators (bushings).

Correction



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Remove the left and right front stabilizer insulators (bushings). Refer to Stabilizer Shaft Insulator Replacement in SI. Wipe off the surface of the stabilizer bar to remove any loose rubber or grease residue. Install the revised left and right stabilizer insulators (bushings). For installation instructions, refer to Stabilizer Shaft Insulator Replacement in SI. Install the new service stabilizer insulators (bushings) so that the chamfer edge is facing toward the outside of the vehicle. This will put the slits in the bushing facing opposite directions.

Parts Information

| Part Number | Description | Qty |
|-------------|---|-----|
| 22741852 | Insulator- Frt. Stab Shaft (FE2 Suspension) | 2 |
| 22741853 | Insulator- Frt. Stab Shaft (FE3 Suspension) | 2 |

Warranty Information

For vehicles repaired under warranty, use:

| Labor Operation | Description | Labor Time |
|-----------------|--|------------------------------------|
| E2179 | Stabilizer Shaft Insulator Replacement | Use Published Labor Operation Time |